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September 16, 2019

Dear The Inns of Waterville Valley Owners,

How quickly another year has come and gone. The Inns is going strong. We had a very productive year. More owners have revisited after taking years away from the Inns and they are happy to see a mixture of nostalgia as well as the updates. Owners continue to use the benefit of the Inns and explore the world with exchange programs of RCI and Interval International.

I am honored to be President of the IOWVA. It has been a rewarding experience. It is nice to give my time to help the Inns keep succeeding. Your Board- Linda, Joanne, John, and Carol along with Russ and George all of whom bring a lot of talent and information to help run the Inns. We are a great team. We look forward for you and other owners to join this team and help the Inns with support for daily and yearly operations. Our on-site team with Gail leading the team of Tabitha and Zac, is dedicated to the goals of the IOWVA BOD. They relay information readily and share knowledge that only comes from seeing the daily activity of the building consistently throughout the year. This also helps with planning and budgets.

Please join us at The Inns of Waterville Valley Annual Owner Meeting being held at Holiday Inn Marlborough, MA 10 am on October 26, 2019. There is a breakfast reception from 9:30am to 10am to catch up with fellow owners.

During the meeting you will get an overview of how the past year has gone and projects that were completed. We will also discuss projects pending. We will discuss finances and projections. We will discuss several operational policies. We also want to hear ideas and recommendations for the future.

In the past we mailed the Annual Meeting Packet; this year this envelope and contents is all that you will receive. All the information will be presented at the annual meeting on October 26, 2019. On our website: [innsofwatervillevalley.com/ownership/owner\\_services](http://innsofwatervillevalley.com/ownership/owner_services) you may view the financial package that will be presented at the annual meeting. Having posted information on the website will give you, the owner, the opportunity to review the information and print it prior to the Annual Meeting if you so choose. You may call the office and request a hardcopy as well. Please remember one packet per owner not per unit.

We will see you at the ANNUAL OWNERS MEETING!

Glenn, President of The Inns of Waterville Valley Board of Directors